

Registering for the Sort It recycling centres

FAQs

Registration

Why do I have to register?

The vehicle registration scheme has been introduced to make sure that only South Gloucestershire residents use the Sort It centres and to stop business and commercial waste from being disposed of illegally at the household sites. We currently have problems with residents from other areas and business disposing of their waste at the sites which means we are paying for their waste disposal. It also increases traffic and can make the sites busy at peak times.

How does the system work?

When you register your vehicle online, the information is stored and used by the ANPR (Automatic Number Plate Recognition) system at the Sort It recycling centres to identify whether vehicles have been registered.

When you register a vehicle that is restricted, the system keeps a count of how many visits that vehicle has made to the sites, so you don't need a permit book or electronic tag to get onto site.

The ANPR cameras scan the number plate of every vehicle entering the site. All of the number plates are recorded and made visible to site staff.

If a vehicle is not registered, the ANPR system will alert site staff who will turn away any unregistered vehicles.

If a vehicle is restricted to 12 visits a year, the ANPR system will show site staff how many visits that vehicle has remaining.

How can I register my vehicle?

The quickest way to register is online at www.southglos.gov.uk/sortitreg. If you do not have access to the internet you can call 01454 868000 or visit a One Stop Shop.

How far in advance will I need to register to use the site?

You need to register at least 24 hours before you use a Sort It recycling centre

Can I register at the Sort It recycling centre?

No, registration needs to be completed 24 hours before you use the site online, over the phone or at a One Stop Shop.

Can I have a form sent to me to register?

We cannot send forms out. Registration can be completed online at www.southglos.gov.uk/sortitreg, on the phone or at a One Stop Shop.

Will there be forms available in my local library or One Stop Shop?

Registration is only available online, on the phone or at a One Stop Shop.

Computers are available at the libraries for completing the form online.

If I forget to register, will I be turned away from site, even if I can prove I am a resident?

Unregistered vehicles will not be able to access the sites from Summer 2016. You can register at any time of the year, as long as you sign up 24 hours before you need to use the sites.

How will my personal information be stored?

The vehicle registration scheme requires personal information to be given in order to work, including your name, address, vehicle details and contact details. This information will be held securely by the council. Registration numbers will be securely shared with SUEZ to allow the system to work but no other personal information will be passed to them.

Standard vehicle registration

How often is a car allowed to visit the Sort It recycling centres?

Standard vehicle registration allows unlimited access to the sites. However, we do monitor usage and frequent users may be asked about the type of waste they are bringing to site to make sure it is not commercial.

Cars without rear or side windows do need to be registered as a restricted vehicle and are limited to 12 visits a year.

Registered users disposing of commercial waste using a car will be banned from using any of the sites.

My friend lives outside South Gloucestershire, but takes me to the Sort It recycling centre in their car. Will I still be able to do this?

Yes, you can register your friend's car at your address, but you must go to the Sort It recycling centre with your friend to dispose of your household waste only.

I sometimes use my friend's car to drop items off to the Sort It recycling centre. Can I keep doing this?

Yes, you can register your friend's car to your address.

I live in a shared/multi occupancy house and there are more than two cars in use. Can we register more than two vehicles to use the Sort It recycling centres?

No, only two vehicles per address can be registered.

Restricted vehicle registration

Why are vans only getting 12 visits a year?

A common problem at the sites is the number of people using them to dispose of commercial waste. The Sort It recycling centres are for the use of residents to dispose of their household waste and are not licensed to accept commercially produced waste.

Limiting vehicles designed for commercial use to 12 visits a year discourages those attempting to dispose of business and commercial waste illegally at the sites.

How will the 12 visits per year be monitored?

Every time a restricted vehicle is used at the sites its number plate will be recorded. Once 12 visits have been recorded in a calendar year, you will be refused access in that vehicle until the 12 months have expired.

I have a blue badge and drive a van – will I only be allowed in 12 times?

No. If your van has been adapted to meet your needs due to a disability then it is not limited to 12 visits a year. The 12 visit limit applies to all vans matching the definition ([link to definition](#)).

Vehicles over 1.8m high and trailers are not allowed on the Little Stoke Sort It Recycling Centre at any time for health and safety reasons, even if the driver is a blue badge holder.

I only have access to my work van. Will I no longer be allowed on site?

If you only have access to a work van, then you can register it as a restricted vehicle. You need to have the business owner's written approval which needs to be kept in your vehicle for verification on site. You will not be able to register any other vehicle at your address. It will be limited to 12 visits per year.

I come in every week to drop off extra black bags that won't fit in my black bin in my van. Will I be allowed to continue with this?

If your vehicle is classed as a van under the new definition, you can use the sites 12 times a year.

None of the sites accept bagged waste containing recyclable items. Anyone bringing bags of mixed waste to the Sort It recycling centres will have to open them for site staff to check that they only contain non-recyclable waste. If you do not wish to open the bags on site they can be taken home to be sorted.

You can recycle most of your household waste using the [kerbside collection](#).

I drive a pick-up truck. Is that classed as a car or a van?

Vehicles over 3.5 tonnes are not permitted on site. 4x4 style pick-ups without rear seats need to register as a restricted vehicle, limited to 12 visits a year, to use the sites.

I have a small van. Why am I only allowed on site 12 times a year?

The same rules apply regardless of the size of the van.

A common problem at the sites is the number of people using them to dispose of commercial waste. The Sort It recycling centres are for the use of residents to dispose of their household waste and are not licensed to accept commercially produced waste. Disposing of commercially produced waste at the household sites is against the law.

Limiting vans to 12 visits a year will discourage those attempting to dispose of commercial waste illegally at the sites.

I want to hire a van. Do I need to register it?

If you hire a van or a restricted vehicle you need to bring your hire with a proof of address and identification when you visit a site. The hire agreement must be no

longer than four days and the vehicle is allowed 12 visits - the hire document will be stamped at each visit.

Access times for large vans will remain in place until further notice:

Mon to Fri 10:00am – 2:00pm

Sat 8:30am – 12:00pm

Sun no access

There is a 1.8m height restriction at Little Stoke Sort It centre

When do my 12 months start – from the date I register or from my first visit to site?

The 12 month time frame begins from your first visit to site after you have registered your restricted vehicle.

Commercial waste

What should I do with my commercial waste?

The Sort It centres are provided for residents to dispose of household waste only. There are two transfer stations that accept commercial waste next to the Sort It centres at Carsons Road, Mangotsfield and Collett Way, Yate. Charges apply. Alternatively you can use another commercial waste site.