

# Managed Accounts

## Independent Living Services

**Our Managed Account provides a safe and secure financial management service that looks after all of your personal care payment needs.**

**Giving you peace of mind, our service includes:**

- Receipt of all relevant funding into the Managed Account
- Payment of all authorised invoices
- Payment of wages directly into employees' bank accounts
- Payment of money owed to HMRC on either a monthly or quarterly basis
- Refund of all legitimate expenses incurred by you or your employees
- Account statement facility
- Direct Debit facilities for both receiving and making payments
- Completion of financial record keeping and submission to funders as and when required.

### **Direct Payment Customers**

The Local Authority will pay your Direct Payment funding into your Managed Account. We will then process payments and manage the account in line with your agreed care plan. We will also provide the required reports to your Local Authority.

### **Personal Care Management Solutions Customers**

You can pay your personal funding into one of our secure accounts via a monthly Direct Debit. We will then take care of all of your payments, meaning you never have to worry about paying invoices or wages. In addition, we will send you a monthly statement detailing all of the transactions on your account.

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**Get in touch to find out how we can support you.**

**[ils.peopleplus.co.uk](https://ils.peopleplus.co.uk)**  
**[ils@peopleplus.co.uk](mailto:ils@peopleplus.co.uk)**

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