

PUBLIC HEALTH SERVICES

Your Privacy Information.

Please read this in conjunction with the Council's general Privacy Information that can be found here: <http://www.southglos.gov.uk/privacy>

Your Information

This Privacy Information relates to the personal information we have collected from different places including:

- Directly from you
- from a third party acting on your behalf e.g. your GP or the NHS
- A representative employed by you e.g. solicitor or planning agent
- From publicly available sources
- When we generate it ourselves
- From other organisations.

We'll only collect your information in line with relevant regulations and law and this may relate to any of our services you apply for, currently receive or have received in the past.

You're responsible for making sure you give us accurate and up to date information. If you provide information for another person, you'll need to tell them how to find this Privacy Notice and make sure they agree to us using their information for the purposes set out in it.

You should be aware that the information we have been provided with in relation to the requested service can include special data about you, this might include:

- Racial or ethnic origin
- Political opinions
- Religious or philosophical beliefs
- Trade union membership
- Processing your genetic data
- Processing your biometric data
- Health
- Sex life or sexual orientation
- Criminal record

Public Health and Wellbeing Services

You should be aware that the information we have been provided with in relation to Public Health and Wellbeing Services includes special data about your health.

We have made sure we will use your information according to the UK Data Protection laws by establishing the condition of explicit consent (GDPR Article 6.1(a) and Article 9.2(a)).

Some Public Health and Wellbeing services are statutory, therefore we are required to provide the services by government meaning that explicit consent might not be required.

Instead the following conditions will apply: in the public interest or vested authority (GDPR Article 6.1.(e)) and the provision of health and social care (GDPR 9.2.(h)).

How we'll use your information

We'll use your information to provide services you have requested whilst complying with the established lawful conditions.

Who we can share your information with

In order to provide the service you require we will share your information with the NHS to facilitate the provision of Public Health services under Section 42(4) of the SRSA (2007) as amended by section 287 of the Health and Social Care Act (2012) and Regulation 3 of the Health Service (Control of Patient Information) Regulations 2002.

We may share your information with others outside of the Council and NHS e.g. regulators and other public organisations for the detection and prevention of crime and to ensure a comprehensive service is provided to you.

We may also use your personal information if it is in your vital interests, where your life is or could be in danger. This will not happen very often, if at all, but it will help to identify and assist individuals whose vital interests are threatened, and /or who need additional support during emergencies or major incidents, for example emergency evacuation or lock-down.

How long we'll keep your information

We'll keep your information for as long as you have a relationship with us. Specific information relating to this service will be retained according to the relevant record retention schedule which can be found [here](#). We may retain anonymised information about the service we provided to help us improve our services in the future.

Transferring your information overseas

Your information is not transferred and stored in countries outside the UK or the European Economic Area (EEA) for the provision of this service.

Your rights

You have a number of rights relating to your information e.g. to see what we hold, to ask us to share it with another party, ask us to update incorrect or incomplete details, to object to or restrict processing of it or to make a complaint about how we are handling it. If you have given us your permission to use your information you also have the right to withdraw that permission at any time in the future.

If you have any worries or questions about how your personal information is handled please contact our Data Protection Officer at DPO@southglos.gov.uk or write to us at Data Protection Officer, PO Box 1953, The Council Offices, Badminton Road, Bristol, BS37 0DB and we will be pleased to help you.

For independent advice about data protection, privacy and data sharing issues, you can contact the Information Commissioner's Office (ICO) via their [contact page](#) or call them on 0303 123 1113.