

PRIVACY INFORMATION

Connecting Care

Your Privacy Information.

Please read this in conjunction with the Council's general Privacy Information that can be found here: <http://www.southglos.gov.uk/privacy>

Your Information

Connecting Care is a local electronic record that allows health and social care professionals directly involved in your care, to share a summary of your medical record. Your Connecting Care record will help those caring for you to manage your care better, and allow information to be shared quickly and safely. If you require further information about Connecting Care please contact the Patient Advice and Liaison Service (PALS) on 0800 073 0907, or visit [Connecting Care on the CCG website](#).

Only authorised staff in settings across Bristol, South Gloucestershire and North Somerset can access your record. It does not contain information about discussions you have had with your GP, or any information on sensitive subjects such as sexual health.

Your rights

You have a number of rights relating to your information e.g. to see what we hold about you, to ask us to share it with another party, ask us to update incorrect or incomplete details, to object to or restrict processing of it or to make a complaint about how we are handling it.

If you have any worries or questions about how your personal information is handled please contact our Data Protection Officer at DPO@southglos.gov.uk or write to us at Data Protection Officer, PO Box 1953, The Council Offices, Badminton Road, Bristol, BS37 0DB and we will be pleased to help you.

For independent advice about data protection, privacy and data sharing issues, you can contact the Information Commissioner's Office (ICO) via their [contact page](#) or call them on 0303 123 1113.