



## DIRECT PAYMENT AND INDEPENDENT SUPPORT BROKERAGE

- ❖ Enabling people who use 'social care' to self-direct effectively
- ❖ helping you to find out what supports and services are available
- ❖ providing information, advice and guidance on all aspects of your Direct Payment
- ❖ helping you to make a Good Life Plan
- ❖ helping to guide you through the process of managing your Direct Payment
- ❖ providing mediation and supporting you to negotiate to ensure that you get the supports of your choice
- ❖ helping you to arrange and put your supports in place
- ❖ Acting to promote and support interdependent communities
- ❖ Committed to diversity, experimentation, collaboration and locally-led solutions

### WE WILL:

- **ASK, WHAT REALLY MATTERS TO YOU?**
- **DEAL WITH LONELINESS AND ISOLATION**
- **EQUIP YOU TO BE ABLE TO RESPOND TO WHAT YOU WANT EFFECTIVELY AND CREATIVELY.**
- **HELP EACH PERSON TO BE AN ASSET TO THEIR COMMUNITY**
- **START OUT TRYING TO HELP EACH PERSON ON THE JOURNEY TO THEIR GOOD LIFE**
- **NOT USE ONCE AND FOR ALL SOLUTIONS (AS THEY ARE UNPROFESSIONAL)**

“We want to create a new approach – an approach that places your relative, their friends, neighbours and family at the heart of the solution. We want to create a new question. Instead of, “What are your needs?” the question becomes: “What really matters to you? How do you want to live your life? Tell me about your good life.” (LtF 2014)

*Launched in 2008, LivesthroughFriends is a "not for profit" organisation extensively influenced and assisted by longstanding relationships with UK and international individuals and organisations who share our passion to act for a **kinder** and **more inclusive** society. We bring together expertise, insight and knowledge of support for all ages, for those with Autism, learning disability, physical disability, mental health and other conditions.*

**For more information: email - [colin@livessthroughfriends.org](mailto:colin@livessthroughfriends.org) or tel - 07704166890**