

Whether you are starting a new Education, Health and Care plan or converting from a Statement or Learning Difficulty Assessment to an Education, Health and Care plan, support is available for you and your family.

This information leaflet is designed to help you decide where to get support from.



Supportive Parents

0117 989 7725
support@supportiveparents.org.uk
www.supportiveparents.org.uk
Information Advice and Support line
open 10am - 2pm
Monday, Wednesday & Friday
(term time)



KIDS Independent Supporters

0117 947 6111
IS.SouthWest@kids.org.uk
www.kids.org.uk/independent-support
Information and Support line open
9am—5pm, Monday – Friday



South Glos Parents and Carers

Answerphone 01454 501009
Email Team@sglospc.org.uk
Website www.sglospc.org.uk

Education Health and Care Plans

Here are some answers to questions you may have

What information and support is available?

Statement of Special Educational Needs

Learning Difficulty Assessment (S139A)

Education, Health and Care Plan (New or Conversion)



I'm not sure what an Education, Health and Care plan is, who can explain it to me?

You could call Supportive Parents or KIDS Independent Support for information over the phone (both organisations can also offer home visits) or have a look at South Gloucestershire's Local Offer under the heading of Education Health Care Plan www.southglos.gov/localoffer

I would like help writing my Parent Views/ Young Person Views

KIDS Independent Support and Supportive Parents can offer you information and support over the phone on any questions you have about writing your views. Both organisations can offer a home visit, to help you and/or your young person to put down the information that is important to you.

I have been refused an assessment what do I do?

Call Supportive Parents they can help you with any educational issue and advise you what you can do next.

I have an Education, Health and Care meeting to discuss my plan and I would like some support

Supportive Parents and KIDS Independent Supporters can both offer you information and support before, during and after your Education, Health and Care plan meeting. We can help you to prepare for your meetings and could attend meetings with you too.

I need support understanding my draft plan

If you have questions about what's in your draft plan you can call KIDS or Supportive Parents for information, advice and support. We can both offer information and support over the phone and if necessary a follow-up meeting at our office or a home visit to look through your plan.

I'm not happy with what is written in my final plan (including the type of educational setting)

If you are not happy with an element of your final plan you should call Supportive Parents for advice on what you can do next.

I wish to feedback my views and experiences regarding the Education, Health and Care plans and the process so that my voice is heard

South Glos Parent & Carers (SGPC) offer you the opportunity to feedback your experience of the Education, Health and Care plan process and any other service covering Education, Health and Social Care. SGPC enables parent carers to have a voice about the services their children use and the support they receive.

Sign up to SGPC's supportive community of Parents and Carers with children 0-25 with additional needs and disabilities and find out more how SGPC can help. Visit their website for more information.

Now I have an Education, Health and Care plan, I'm not sure what happens next

Supportive Parents can help you with any educational issue including understanding how an Education, Health and Care plan should guide planning and provision in schools and colleges.

