

Who we are

Age UK South Gloucestershire is a local, independent charity providing services to support older people. These include information and advice on a wide range of later life issues, welfare benefits, will writing, Activity Day Clubs and befriending, together with a variety of goods and services designed for the over 50s.

Avon & Bristol Law Centre improves people's lives through securing their rights in employment, housing, access to health & social care, discrimination, mental health, benefits and immigration.

Citizens Advice South Gloucestershire provides free, confidential and impartial advice. Our goal is to help everyone find a way forward, whatever problem they face. People come to us with all sorts of issues such as money, benefit, housing, family or employment problems.

North Bristol Advice Centre has been providing free and independent advice and support to the communities of South Gloucestershire and North Bristol for 30 years. We specialise in welfare benefits and debt advice, helping people make positive changes to their lives and communities.

Talking Money is an independent charity dedicated to improving lives by tackling financial problems. We have been providing free, high quality advice and support to people in financial hardship for over 25 years.



www.ageuksouthglos.org.uk
01454 411707



www.ablc.org.uk
0117 924 8662



www.citizensadvice.org.uk
03444 111 444
(local rate; calls included in free minutes)



www.northbristoladvice.org.uk
0117 951 5751



Funded by



South Gloucestershire Advice Services

Free,
independent
advice and support
across South
Gloucestershire

Find out what's
on near you

About us

South Gloucestershire Advice Services is a group of advice providers who can help with information and advice on life's most common problems – and some of the more unusual ones too.

Some of our partners deal mostly with welfare benefits and debt while others can give advice across a much wider field, or for a specific group of people.

Between us all, there's an advice session somewhere in South Gloucestershire every weekday, and you can also get advice by phone, email, and some partners offer webchat.

You can either choose the advice session nearest to you, or go to one offered by an organisation that specialises in your problem. If you think a different agency would be better placed to help you, just ask and we'll get in touch with them for you.

South Gloucestershire Council has funded this service as part of its strategy to build safer and more cohesive communities and to reduce financial exclusion. All our advice is free, independent and impartial.

Advice drop-in session times and venues

Age UK South Glos

Welfare benefits home visits

Available for over 50s housebound people unable to attend other sessions (subject to availability). Ring 01454 411707 for more information.

Avon & Bristol Law Centre

Telephone and email advice

Available every day 9:00-16:30 – ring 0117 924 8662

Citizens Advice South Glos

Monday

11:00-14:00

Cadbury Heath Juice Project, BS30 8EL

16.30-18.30

Kennedy Way, Yate, BS37 4DQ

Tuesday

10:00-15:00

Kennedy Way, Yate, BS37 4DQ

10:00-13:00

35 High Street, Thornbury, BS35 2AR

Wednesday

10:00 – 12:00

Jubilee Centre, Bradley Stoke, BS32 8HL
Bradley Stoke residents only

Thursday

09:30-12:30

96 High Street, Staple Hill BS16 5HL

10:00-12:30

35 High Street Thornbury BS35 2AR

Friday

10:00-13:00

Kennedy Way, Yate BS37 4DQ

10:00-13:00

96 High Street, Staple Hill BS16 5HL

10:00-12:00

The Stokes Youth & Community Centre,
Little Stoke BS34 6HY
2nd & 4th Friday of every month

North Bristol Advice Centre

Tuesday

10:00-12:00 – by appointment only

Patchway One Stop Shop BS34 5PE

Wednesday

09:30-12:00 – by appointment only

Kingswood One Stop Shop BS15 9TR

Ring 0117 951 5751 for an appointment.

Telephone and online advice

Available on 0117 951 5751

Talking Money

Tuesday

13:00-17:00 – by appointment only

96 High Street, Staple Hill, BS16 5HL
(Citizens Advice Offices)

Ring 0800 121 4511 to book

Thursday

09:30-12:30 – drop in

Kingswood One Stop Shop
BS15 9TR

13:00-14:00 – by appointment only

Yate One Stop Shop
BS37 4DQ

Ring 0800 121 4511 to book

14:00-16:00 – drop in

Yate One Stop Shop
BS37 4DQ

Telephone advice

Available Monday to Friday 9:30-17:00.
Ring 0800 121 4511

Online advice

Available at www.talkingmoney.org.uk