

Children, Adults and Health

Hospital Liaison Nurses

For people with learning difficulties

Easy read

CCH25 Jan 2017



Are you worried about what will happen when you go to hospital?

If so, let us help



Who can Hospital Liaison Nurses help?



Hospital Liaison Nurses help people with learning difficulties aged 18 and over who have to go to hospital for an outpatient appointment or longer stay

How to get help



As soon as you or someone you care for has been given an appointment for the hospital phone us and leave a message. We will call you back to talk about how we can help. We take calls from families, people with learning difficulties or staff



This is Jackie Rausi who works at Southmead Hospital

You can phone Jackie Monday to Friday from 9am to 5pm on 0117 414 1239 or email: learningdisabilities@nbt.nhs.uk

You can also contact Lily Rowe, Monday to Friday from 9am to 5pm on 0117 414 1239 or email: learningdisabilities@nbt.nhs.uk

Things we can help with



We can visit people at home to talk about their worries about their appointment. We can give information about what will happen at their appointment. We can see how to make things better at the hospital



We can show people around the hospital and where to go for their appointment



We can take people to meet staff who may be looking after them



We can tell hospital staff about any needs people have, before they go to hospital



We can support people at their outpatient appointment or during a longer stay in hospital



We can make sure that when people leave hospital those who help to look after them, such as family and community teams, have the right information about what has happened