

Getting around Filton area

by Bus, Train, Bike and on Foot

September 2010



Welcome to the 4th edition of the **Filton Area Transport Guide** which has been produced to help residents and visitors find their way around the area by sustainable transport. It has been produced by South Gloucestershire Council with assistance from transport operators.

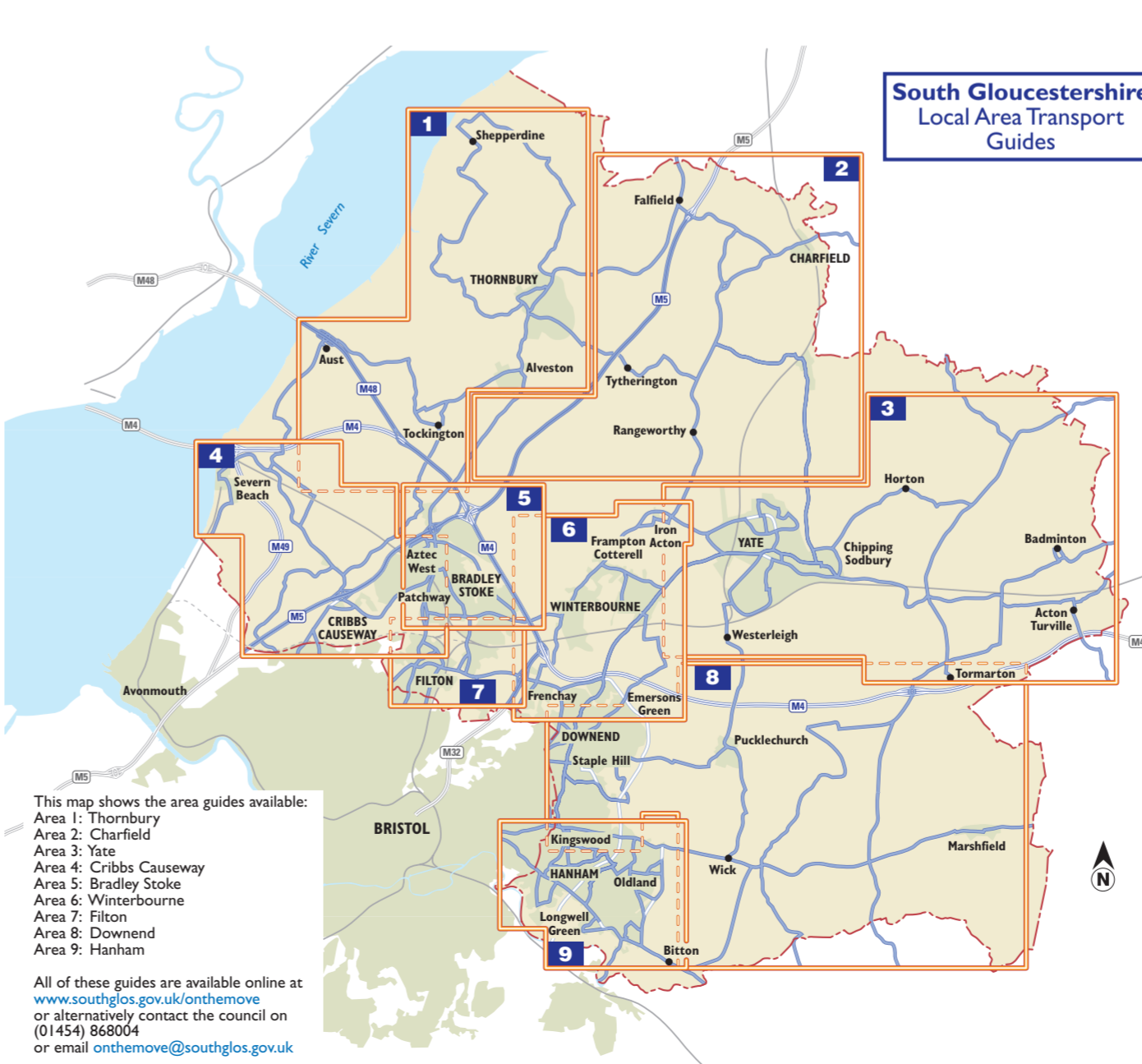
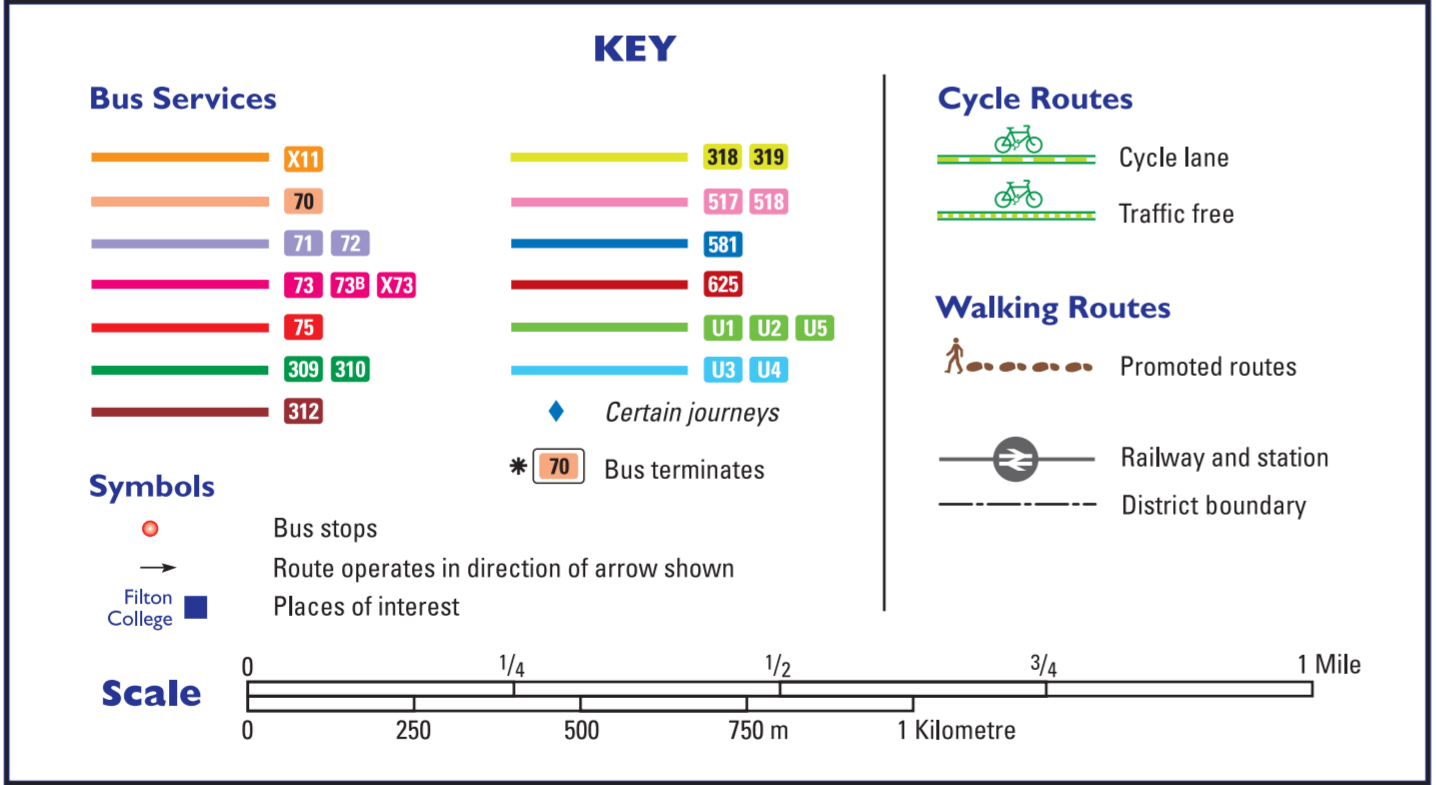
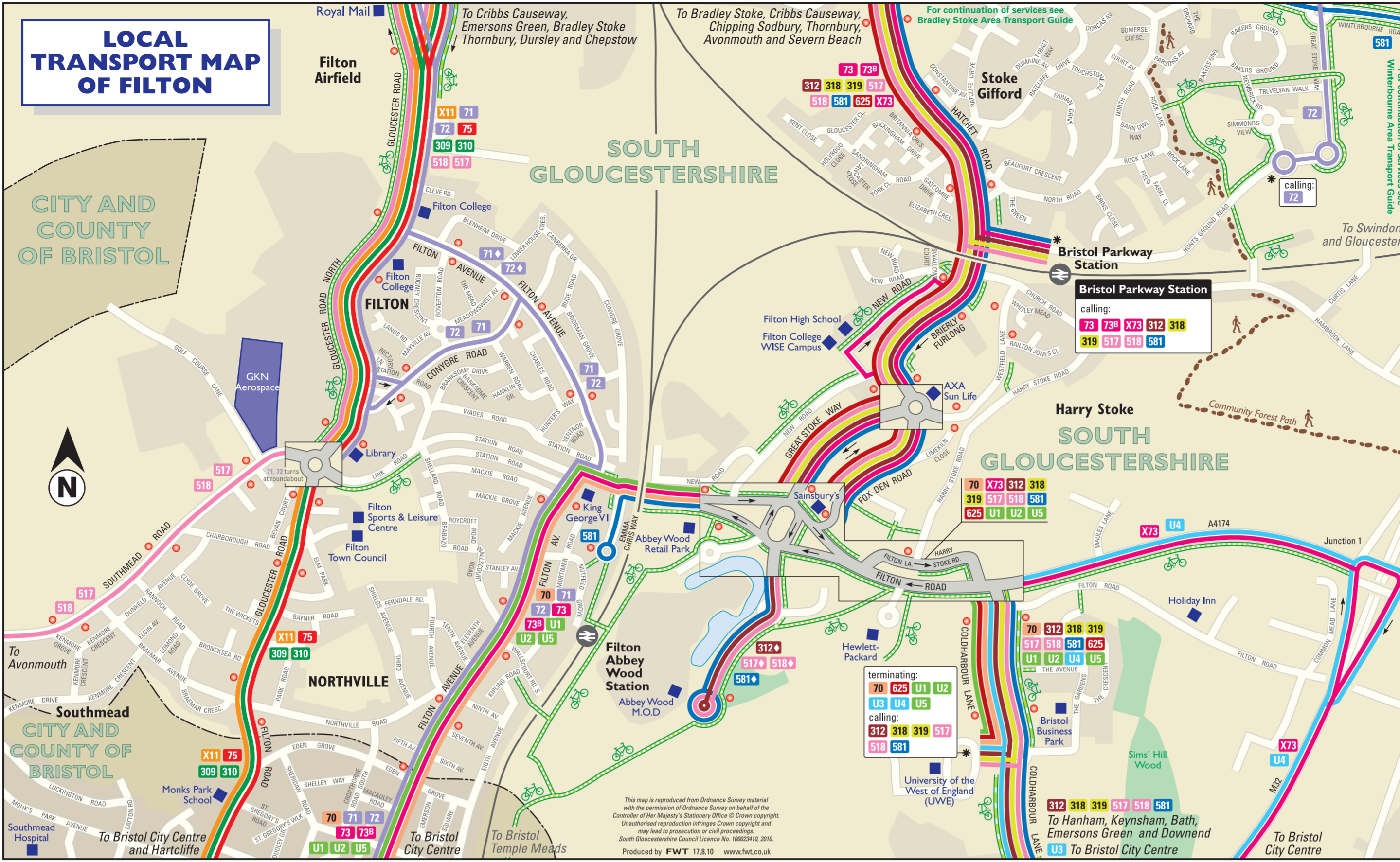


For help on planning a journey and timetable information contact Traveline on **0871 200 22 33** (calls from landlines cost 10p per minute plus network extras) or visit www.traveline.info

This information can be made available in other formats. Please phone **(01454) 868004** if you need any of these or any other help to access Council services.

Contact us:
Integrated Transport Unit
South Gloucestershire Council
PO Box 2081
South Gloucestershire BS35 9BP
(01454) 868004
onthemove@southglos.gov.uk

While every care has been taken to ensure that the information shown in this guide is correct at the time of publication (September 2010), South Gloucestershire Council will not be liable for any loss, damage or inconvenience resulting from any inaccuracies or subsequent changes. Bus operators can change services at short notice so it is advisable to obtain the latest timetable information from Traveline or the operator before making your journey.



This map shows the area guides available:
Area 1: Thornbury
Area 2: Charfield
Area 3: Yate
Area 4: Cribbs Causeway
Area 5: Bradley Stoke
Area 6: Winterbourne
Area 7: Filton
Area 8: Downend
Area 9: Hanham

All of these guides are available online at www.southglos.gov.uk/onthemove or alternatively contact the council on **(01454) 868004** or email onthemove@southglos.gov.uk

Making a complaint about bus services

If you have a complaint about a bus service then contact the operator direct, or if the complaint is about a council subsidised service you should also contact the council.

The Bus Appeals Body, the industry's non-statutory body, can also deal with complaints about operational issues, such as poor reliability, the bus not turning up at all, drivers or other staff being rude, etc. It cannot deal with commercial issues, like fares and service levels, ticketing and timetabling, or routings, nor can it help if the issue has involved the Police or other legal authority. You must always have written to the company first to give them a chance to sort out the issue.

To contact the Bus Appeals Body visit: www.busappealsbody.co.uk or call: **(01782) 442855**.

Getting around Filton and surrounding areas

In addition to public transport, the following options are available:

Yate, Sodbury & District Community Transport

Community transport provides transport for those who find it difficult to use conventional bus services. The council supports these services and for those who have a Diamond Travelcard the dial-a-ride service is free of charge.

For further information call **0845 241 0985**

Four Towns and Vale Link Community Transport

Thornbury and communities to the west of the M5 are mainly served by Four Towns and Vale link community transport.

For more information call **(01454) 868 529**

The Diamond Travelcard

If you are 60 or over, or eligible disabled, you can apply for a bus pass providing free off-peak travel on local buses anywhere in England.

For further information contact the concessionary hotline on **(01454) 868004**.

Youth Concessionary Fares

Young people aged 14-18 living in South Gloucestershire can apply for the Youth Unltd bus pass which entitles them to half adult fare on journeys starting or finishing within South Gloucestershire – terms and conditions apply.

For more information see www.southglos.gov.uk/youthunltd

Car Sharing

Why not register on 2CarShare.com to see if anyone is going your way? You can register and search for matches free of charge from over 6000 contacts.

Taxi

There are two types of taxi: hackney carriages and private hire vehicles.

The council sets fares charged by hackney carriages, whilst private hire vehicles operate on the basis that the fare is agreed between the driver and the customer

For more information visit: www.southglos.gov.uk/BusinessMatters/Licensing/LicensingTaxis/

Bike

Cycling is a quick and cheap way to get around and also helps to keep you fit.

South Gloucestershire Council produces many cycle maps free of charge. These are available online at www.southglos.gov.uk/cycling or alternatively phone **(01454) 863640**

Powered two-wheeler

Travelling by motorbike or moped can help you avoid traffic jams and parking problems. South Gloucestershire Council is taking steps to make motorcycling easier and safer, through awareness campaigns and training.

For more information visit www.southglos.gov.uk/motorcycling

Walking

The cheapest way to get around and can contribute towards an active lifestyle.

The council produces leaflets on promoted walks free of charge, for more information visit www.southglos.gov.uk/PublicRightsOfWay

PlusBUS

PlusBUS is one combined rail and bus ticket that gives you unlimited travel on most buses at either or both ends of many rail trips. It can be bought as an add-on to rail journeys that start or finish at participating rail stations.

There are currently two PlusBUS stations convenient to the South Gloucestershire area:- Bristol Parkway and Bristol Temple Meads. Customers should ask for a PlusBUS ticket when booking their rail tickets.

For further information: www.plusbus.info

Index to places served from Filton

A Abbey Wood M.O.D.	312 517 518 581
Abbey Wood Retail Park	70 73 581
Almondsbury	309 310 312
Alveston	309 310 312
Aust	X11
Avonmouth	517
Aztec West	X11 73 73B 309 310 312
B Bath	319
Bedminster	75
Bishopsworth	75
Bitton	319
Bradley Stoke	71 72 73 73B X73
Bradley Stoke Willow Brook Centre	71 72
Bristol Parkway	73 73B 312
Bristol, City Centre	X11 70 71 72 73
Bromley Heath	73B X73 75 309 310
Bromley Heath	517 518
C Cadbury Heath	319
Cam	311*
Charfield	311*
Chepstow	X11
Chipping Sodbury	581
Coombe Dingle	517 518
Cribbs Causeway	X11 73 73B 75
	309 318 319 625
D Downend	312 318 319 517 518
Dursley	311*
Easter Compton	625
Emersons Green	517 518
F Falfield	311*
Filton	X11 71 72 73 73B
	75 309 310 517 518
Filton Abbey Wood	581
Filton College	X11 71 72 75 309 310 517 518
Fishponds	312 581
Frampton Cotterell	581
Frenchay Hospital	312 318 319 517 518
H Hanham	581
Hartcliffe	75
Hengrove	75
K Keynsham	318
Kingswood	318 319 581
L Little Stoke	71 72 73 73B X73
	312 318 319 517 518 625
Lodge Causeway	581
Longwell Green	318
M Mangotsfield	517 518
P Patchway	73 73B 75 625
Pining	625
S Severn Beach	625
Shirehampton	518
Southmead Hospital	517 518
Staple Hill	318 319
Stoke Gifford	72 73 73B X73 312
	318 319 517 518 581 625
T Thornbury	309 310 312
U UWWE Frenchay Campus	70 312 318 319
	517 518 581 625
W Warmley	319
Westbury	517 518
Willsbridge	318
Winterbourne	581
Wotton-under-Edge	311*
Y Yate	581

* Connection available at Thornbury with Service 310

Please note bus information is accurate at time of going to press, however it is advisable to check journey times with traveline before starting a journey.

traveline
public transport info
0871 200 22 33
* 10p callers charged 10p per min plus 6p set-up fee per call. Mobile and other providers charge extra.
www.traveline.info