

Domestic Pest Control Charges

April 2017 - 2018

Pest Type	Cost
Advisory Visit <i>(free advisory phone calls are no longer available)</i>	£38.50 - Deductible from any treatment cost carried out at time of visit
Rats	£77.00 per treatment or £38.50 per treatment* for those on benefits*
Mice	£77.00 per treatment*
Cockroaches	£38.50 Survey charge £201.80 per hour or part thereof
Bed Bugs	£38.50 Survey charge £201.80 per hour
Fleas	£201.80 per treatment
Wasps/Hornets	£75.00 per treatment
Cluster Flies	£234.90 per hour or part thereof
Other Insects e.g. Carpet Moth Carpet Beetle Ants etc	£38.50 Survey charge £234.90 per hour or part thereof
Servicing Electronic Fly Killers (annually)	Not Applicable
Pigeons, seagulls, birds, moles, bees.	Advice only £38.50
Squirrels	2 week treatment £234.50 if householders check the traps daily. £469.00 If the Pest Officer checks the traps daily

* **For detailed Terms and conditions relating to treatments PTO.**

Definitions:

Domestic	All premises with a domestic Council Tax rating, including social landlords.
Commercial	All premises with a commercial Council Tax rating. Due to the increased work required, the following premises will also be charged at the commercial rate; farms, smallholdings and private landlords.
*Benefits	Customers on the following benefits are eligible for Rat treatments at the reduced rate: Pension Credit (Guarantee Credit); Income Support; Income Based Job Seekers Allowance; Employment Support Allowance (Income Related)

Terms and conditions:

1. The cost of any advisory visit will be deducted from the treatment cost should treatment be necessary. The deduction **only applies** if treatment is taken up at the time of the advisory visit.
2. For rats a treatment is up to a maximum of 2 visits; thereafter visits will be charged at **£38.50** a visit or **£19.25** a visit for treatments at the reduced rate.
3. For mice a treatment is up to a maximum of 2 visits; thereafter visits will be charged at **£38.50** a visit.
4. Treatments may be refused where conditions or practices would render them ineffective e.g. heavy bird feeding, stables and smallholdings, or land with large accumulations of rubbish, which may provide a source of food, or harbourage. If these conditions persist, enforcement action may need to be considered to remedy the problem.
5. The survey charge for bedbugs and cockroaches is additional to any charge for treatment.
6. In advance of all insect treatments all moveable items must be removed from the floor and the floor thoroughly vacuumed. Rooms must not be vacuumed for 3 weeks after treatment. For treatments to be effective, properties must be occupied after treatment.
The treatment will involve spraying affected areas with a water based insecticide. In some cases as a consequence of the treatment, temporary or permanent staining or marking of sprayed surfaces can occur. Whilst every care is taken to minimise the likelihood of this happening, treatment is undertaken at the customers own risk. Any concerns should be discussed with the Pest Officer prior to the treatment commencing.
7. Wasp treatments include 1 free revisit within 7 days if the nest has not been destroyed. Further treatments after 7 days will be charged at the full rate.
8. Wasp treatments; additional nests treated on the same site at the same time will be charged at **£37.50** per nest.
9. A charge of **£38.50** will be made if a customer fails to keep an arranged appointment. Customers needing to cancel an appointment should do so a minimum of 24 hours in advance.
10. A pre booked treatment required out of normal office hours will incur an additional **£38.50** per officer per hour charge.

All Pest Officers are suitably qualified and experienced. (Royal Society for the Promotion of Health, Certificate in Pest Control). All Pest Officers are covered by the Council's Insurance Policy.

For Pest Control treatment call 01454 868001

Free Internet access is available at all South Gloucestershire libraries

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