

Minutes of Patchway Library Users' Group Meeting - Tuesday 20th June 2016

1. Public Session: Nothing to report.

Present: Marilyn Goodman, Kathy Hemmings, Cllr Mark Greensword, Robert Sharp (Chair), Elaine Tayler, John Abraham (Operations Manager), Clare Fletcher (Librarian)

2. Apologies: Marjorie Graupner (Vice chair), Stephen Wightman

3. Matters arising from minutes of February meeting:

Page 2. Thanks to the group for noticing that some of the windows of the Hub building have been open out of hours – this is a potential security risk. Clare to follow up.

Page 2. Foldable wheelchair – Clare raised at the Hub Building User Group Meeting in March, and will follow up on this again.

4. Correspondence: Sad news of Ken Graupner's death, cards of condolence were sent.

5. Library Service review update and consultation plans: Thank you to the Library Users' Group for supporting the first phase of library consultation which closed in May. There were over 3,000 responses to the consultation and this data is still being inputted, a report is due by September.

Public are welcome to attend when the Environment and Community Services Committee meet to discuss the Library Service Review at 2pm on Wednesday 7th September.

Proposed venue (: The Armstrong Hall, Chapel Street, Thornbury, BS35 2BJ.

Contact: Paul Johnson, Democratic Services, 01454 864425, paul.johnson@southglos.gov.uk

The agenda and reports are usually available to the public five working days before a meeting takes place and can be viewed on the South Gloucestershire website and at our Thornbury, Kingswood, Yate and Chipping Sodbury offices. Copies will also be available at the time the meeting takes place.

After the Environment and Community Services Committee meeting in September there will be another 3 month public consultation and a final decision will be made in January 2017 with plans in place by beginning of the new financial year April 2017 with implementation on 1st October 2017.

Martin Burton, Community Cultural Services Manager is in the process of exploring any expressions of interest from interested bodies who have ideas for future provision of library services following the proposed reduced funding as noted in the consultation.

Proposed meeting for the chairs of the Library Users' Groups in September 2016 in response to the findings of the consultation report and decision of the Environment and Community Services Committee.

Now that the initial consultation has finished will there be a press release to thank public for their engagement in the consultation and giving details of further consultations and meetings.

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6. Librarian's report

Forthcoming events discussed.

The group complimented the library staff on the excellent non-fiction displays that have tempted them to borrow some very interesting books.

Discussed how the Library Users' Group is publicised. Suggested to raise awareness of it by word of mouth at Patchway and Coniston Festivals and at Story and Rhyme times.

Discover Festival – the brochure and website will soon be available to the public. Any ticketed events can be booked through the Eventbrite website (<https://www.eventbrite.co.uk/>).

The Big Friendly Read, Summer Reading Challenge 2016 begins in all South Gloucestershire Libraries on 16 July and runs until 10 September. All children have to do is read six library books over the summer, collecting special Big Friendly Read collector cards along the way, to get their medal and certificate. This picks up on the promotion of the centenary of Roald Dahls' birth and the release of the BFG film.

7. New Library Management System: successful implementation of the new staff Library Management System and public library website on Tuesday 7th June 2016 and the expansion of the LibrariesWest Consortium into Dorset and Poole. Please explore the new look public website [LibrariesWest](#) where you can reserve and renew books 24/7 and take advantage of our e book and e audio resources plus catch up on latest library news. Please note that reservations cannot be placed until 27th June 2016 due to the changeover of the new Library Management System.

8. Any other business:

Marjorie Graupner would like to resign from the Library Users' Group. A card of thanks for her support will be sent soon.

The group asked if Sirona Care and Health are informed of the health books that the library holds. John confirmed that he had met with them to discuss what the library service offers.

Members of the group requested clarification about the receipts issued by the self-service kiosks in off-line mode. In off-line mode the kiosks receipts list book/item barcode numbers instead rather than a list of item titles. Clare to see if message can be added to this receipt to explain this to borrowers.

National library news – In December 2014 the Government published William Sieghart's "Independent Library Report for England" this called for clear local decision making and a national strategy to secure the future of public libraries in England.
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/388989/Independent_Library_Report-18_December.pdf).

To this end a consultation has just finished to map out this strategy "Libraries Deliver: Ambition for Public Libraries in England 2016-2021". This sets out a vision of the value and impact of libraries, a national network that delivers transformation and progress for people, communities and the nation. Each library having seven main purposes: culture and

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creativity, reading and literacy, digital literacy, economic growth, community role, learning, health and wellbeing. South Gloucestershire Libraries can mirror this in the work we do and will inform our local service planning and how we relay information about our work to both local and national government. (<https://www.gov.uk/government/consultations/libraries-deliver-ambition-for-public-libraries-in-england-2016-2021>).

The final strategy document is due in the summer.

At the same time "Universal Offers" have been drawn up by the Society of Chief Librarians (SCL) and partners including The Arts Council and The Reading Agency. The five key areas of service they have identified as essential to a 21st century library service are: Reading Offer, Information offer, Digital offer, Health offer and Learning offer. (See <http://goscl.com/universal-offers/>) These define a common core standard of delivery that can be expected across all library authorities and again will be reflected in the work we do locally.

An annual report is currently being written for each library that refers to the seven main purposes noted above and a copy of Patchway report will be available for the Library Users' Group at the same time it is sent to local councillors and other interested parties.

There might be a delay in the quarterly statistics due to the implementation of the new library database.

9. Date and time of next meetings

Meet at Patchway Library at 6.45 pm to start at 7pm

Annual General Meeting Tuesday 18th October 2016

There will be three meetings of the Library Users' Group per year and additional ad hoc meetings as necessary.