

Questionnaire

This is a PDF version of the online questionnaire which will be sent to community groups at the end of June. Please read through the questionnaire and provide your answers online using the link, which can be found in the July newsletter. Thank you.

Community Spaces Network Questionnaire

At South Gloucestershire Council we value greatly all of the hard work that volunteers put into managing and enhancing our public open spaces. We have designed this questionnaire so we can find out a bit more about our Community Groups and to also give you the opportunity to tell us what you think. Please take the time to discuss this questionnaire with your committee and then complete it as accurately as possible.

Q1 Name of your Group?

Q2 Who is the primary contact for your group? (This information is held internally to enable us to contact you about managing community spaces).

Name

Position

Email

Phone number

Web address

Facebook/Twitter

Q3 Who is the secondary contact for your group? (This information is held internally to enable us to contact you about managing community spaces).

Name

Position

E-mail

Phone number

Web Address

Facebook/Twitter

Q4 How long has your Community Group been established?

- 0 - 4 years
- 5 - 9 years
- 10 - 14 years
- 15 - 19 years
- 20 - 24 years
- 25 + years

Q5 How many active members do you have?

- 1 - 10
- 11 - 20
- 21 - 30
- 31 - 40
- 41 - 50
- 50 +

Q6 Please list all the activities your Community Group organise and take part in?

Q7 What do you feel are the main challenges that your Community Group faces with managing your site?

- Lack of funding
- Lack of skills / knowledge
- Lack of volunteers
- Anti-social behaviour
- Other

If 'other', please state

Q8 How satisfied are you with the level of support that your Community Group receives from South Gloucestershire Council?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied

Q9 What do you feel we could do to improve our service and support to your Community Group in the future?

Q10 What support / training from South Gloucestershire Council do you feel you may need in the future?

- | | |
|---------------------------------------------------|---------------------------------------------------|
| <input type="checkbox"/> Insurance | <input type="checkbox"/> Website design training |
| <input type="checkbox"/> Habitat advice | <input type="checkbox"/> Tool use training |
| <input type="checkbox"/> Funding | <input type="checkbox"/> Management plans |
| <input type="checkbox"/> Organising events | <input type="checkbox"/> Monitoring and surveying |
| <input type="checkbox"/> Risk assessment training | <input type="checkbox"/> Volunteer recruitment |
| <input type="checkbox"/> First aid training | <input type="checkbox"/> Brushcutter training |
| <input type="checkbox"/> Other | |

If 'other', please state

Q11 Has your group used social media outlets such as Facebook and Twitter to promote your Community Group and the work that it does?

- Yes
 No

Q12 If No, would you be interested in using it in the future?

- Yes
 No

Community Spaces Network

The Community Spaces Network will be accessed through the council website and will provide an important networking platform for community groups in South Gloucestershire. We are aiming to encourage as many community groups as possible to be registered on the Community Spaces Network in the future as we believe this will give groups a greater level of support, guidance and promotion to the public.

Q13 Have you visited our Community Spaces Network site?

- Yes
 No

The Volunteer Support Pack

South Gloucestershire Council has recently launched its Volunteer Support Pack to provide help and assistance to Community Groups who maintain and enhance our public open spaces throughout South Gloucestershire. We would be grateful if you would be able to provide us with some feedback on the Support Pack.

Q14 Have you read through South Gloucestershire Council's Volunteer Support Pack?

- Yes
 No

Q15 If you have read through the Volunteer Support Pack, how satisfied were you with it??

- Very satisfied
 Satisfied
 Neither satisfied or dissatisfied
 Dissatisfied
 Very dissatisfied

Q16 If you have not read through the Volunteer Support Pack what has been your main reason for not doing so?

Q17 What additional information could have been included in the Volunteer Support Pack?

Q18 Please use this space to make any further comments?

We would like to thank you for taking the time to complete this questionnaire. Your feedback is greatly appreciated.

Any personal information that you have supplied will be held by South Gloucestershire Council in accordance with the Data Protection Act. This information will only be used as part of this exercise and will not be passed on to any other organisation.