

Promoting Dementia Opportunities at Cambrian Green Day Services

Who is the service for?

We support adults living in South Gloucestershire who have a diagnosis of dementia to develop and achieve realistic outcomes, for example to sustain life long skills and enjoy social opportunities whilst maintaining a level of independence through meaningful occupation.

What can Cambrian Green Dementia Day Opportunities Offer?

- Facilitate Social Interaction: To give people who may be socially isolated the opportunity to meet other people within their community
- Support activities that stimulate and occupy the person and provide the opportunity to improve their quality of life
- To provide a day break for Carers, giving them the opportunity to pursue their own activities and have time for themselves away from their caring role

Where can I find Cambrian Green Dementia Day Opportunities?

Cambrian Green Day Service is based at Wellington Road, Yate, South Gloucestershire BS37 5AD

What facilities/activities are available?

Cambrian Green provides a stimulating and supportive environment with facilities which support the varying levels of need for people living with Dementia. The service constantly looks for ways to develop and provide new activities to stimulate, occupy and involve all who attend.

Service users attending Cambrian Green are able to access an extensive activity programme which includes:

- Reminiscence activities
- Group discussions including Sporting Memories
- Daily living tasks – including cooking/baking/gardening and DIY
- Music, song and dance
- Art/crafts
- Offsite community based garden/allotment
- Games room – snooker, table tennis and darts
- Outings & trips out
- Community links- local schools & colleges
- Relaxation room/Quiet area
- Technology – I pads and Kindles

*Lunch can be provided and charged separately or you may choose to bring a packed lunch

How can I access Cambrian Green Day Service?

We have a leaflet called [General Information about Adult Social Care \(CCH122\)](#) and [CCH123 Easy Read](#) which will give you details about assessments, how to access our services, how much it will cost and who will pay.

We will need to talk with you and find out what support you need (this is an assessment) before we will know if the Promoting Opportunities at Cambrian Green Day Services is suitable for you as part of your overall support plan.

For more information about getting an assessment see www.southglos.gov.uk

Or contact Customer Services on 01454 868007

We can also arrange for Carer's to have their needs assessed.

To find out more as a Carer you should ask for more information on Getting Help & Connected or contact the Carers Line on 0117 9652200

How will I get to Cambrian Green Day Service?

Transport can be provided or you may wish to travel independently. Travelling independently can mean attending a shorter or longer day for example 10am -2pm or 12 noon - 4pm.

After your assessment you will have the opportunity to visit Cambrian Green Day Service and meet with the team, after which a member of staff will visit you at your home to provide more information about the service, agree what day(s) you can attend and transport arrangements.

When is the service available?

The service is available Monday to Friday between 10am and 4pm. The service is closed on Bank Holidays.

To find out more about Cambrian Green day service please contact:

Beth Tovey

Promoting Opportunities (Dementia)

Tel: 01454 864790

Beth.tovey@southglos.gov.uk

What if I'm not happy with the service I am getting?

In the first instance you should speak to the manager on duty. Most problems can be sorted out quickly this way. You can ask a friend or relative to do this on your behalf if you wish.

For further information about making a complaint ask for Factsheet CCH82 – Your Feedback Counts. Or, you may wish to contact the Complaints & Freedom of Information Team:

Freepost RTCT-JXLE-EETT
South Gloucestershire Council
Children Adults and Health – Complaints and FOI Team
Badminton Road
Yate
BS37 5AF
Phone: 01454865924
E-mail CAHfeedback@southglos.gov.uk