

How to contact us

Telephone: main switchboard and out of hours number: **01454 868009**

Website: www.southglos.gov.uk
Minicom: **01454 868010**
SMS Text Service: **07950080111**

Write to us at:
**South Gloucestershire Council,
Kingswood Civic Centre,
High Street, Kingswood,
Bristol BS15 9TR**

Our main offices are open from:
8.45am to 5.00pm Mon to Wed
8.45am to 4.30pm Thurs to Fri

There are one stop shops at: Thornbury Library, High Street, Kingswood; next to Yate Leisure Centre and Rodway Road, Patchway.

Libraries, leisure centres, museums, art galleries and smaller council offices may have different opening hours.

A

Abandoned vehicles	01454 868000
Active for life	01454 862296
Adoption and fostering	01454 866423
Adult care services	01454 868007
Aids and adaptations	01454 868007
Allotments	01454 868000
Anti social behaviour	01454 868582
Arts development	01454 865835

B

Benefits (housing and council tax)	01454 868002
Benefit fraud enquiry line	0800 0737377
Bins	01454 868000
Births - see 'registration'	
Blue badge scheme	01454 868004
Building control	01454 868004
Bulky waste	01454 868000
Business rates	01454 867700

C

Car parks	01454 868000
Cemeteries	01454 865831
Childcare/daycare/out of school/holiday schemes	01454 868008

Child protection	01454 868008
(Out of hours for emergencies)	01454 615165
Children and young people information service	01454 868008
Civic amenity sites	01454 868000
Commons / village greens	01454 868000
Community care	01454 868007
Community learning	01454 864613
Community meals	01454 865996
Community safety	01454 868586
Compliments, suggestions or complaints	01454 868009
Composting	0845 0760223
Concessionary travel	01454 868004
Conservation areas	01454 863592
Consumer direct	08454 040506
Council tax	01454 868003
Council tax reduction	01454 868002

D

Deaths - see 'registration'	
Democratic services	01454 868009
Development control	01454 868004
Disabled parking	01454 868004
Dog wardens	01454 868000
Drug and alcohol treatment service	0800 0733011

E

Economic development	01454 864950
Education:	
– General enquiries	01454 868008
– Admissions	01454 868008
– Appeals	01454 868008
– Free school meals	01454 868008
– Student loans	01454 868008
Electoral services	01454 863030
Emergencies out of hours	01454 868009
Energy efficiency	01454 868005
Environmental health	01454 868001
Equalities	01454 864620

F/G

Fly tipping	01454 868000
Food safety	01454 868001
Freedom of information	01454 868009
Grants for:	
– Children and young people	01454 868008
– Communities	01454 865865

– Energy efficiency, home repair and disabled adaptations	01454 868005
– Sports clubs	01454 868169
Grounds maintenance	01454 868000

H

Highway maintenance	01454 868000
Home care and home help	01454 868007
Housing and homelessness	01454 868005
Household waste and recycling centres	01454 868000
Housing benefit	01454 868002

I/J/K

Job vacancies	01454 868009
---------------	--------------

L

Landscape consultancy	01454 863592
Land charges	01454 863060
Leisure and culture	01454 868006
Leisure Centres	0300 3330300
Libraries general enquiries	01454 868006
– Enquiry centre	01454 866900
– 24 hr book renewal line	0845 0020777
Licensing	01454 868001
Listed buildings	01454 868004
Litter	01454 868000

M/N

Meals on wheels	01454 865996
Museums and heritage	01454 868006
Nature conservation	01454 863592
National non-domestic rates	01454 867700
Noise nuisance	01454 868001
Nurseries and pre schools	01454 868008

O

Occupational therapy	01454 868007
One stop shops	01454 868009
Open spaces	01454 868000
Out of hours emergencies	
– general	01454 868009
– community care	01454 615165

P

Parks and play areas	01454 868000
Parking enforcement	01454 868000
Pest control	01454 868001
Planning	01454 868004

Public rights of way	01454 868004
Public toilets	01454 868000
Public transport	01454 868004

R

Radon gas	01454 868001
Recycling	01454 868000
Registration of births, marriages and deaths	01454 863140
Refuse collection	01454 868000
Road safety education	01454 863607
Rubbish tips	01454 868000

S

Schools see 'education'	
Sort It!* Centres	01454 868000
Sports centres:	
– Downend	01454 862221
– Patchway	01454 865890
– Yate Outdoor Sports Complex	01454 865820
StreetCare	01454 868000
Streetlights	01454 868000
Supporting people	01454 868005

T

Taxi licensing	01454 868001
Trading standards	01454 868001
Traffic management	01454 868004
Traffic signals	01454 868004
Travellers	01454 863876
Trees	01454 868000
Tree preservation orders	01454 868004

U/V/W

Walking to health	01454 868006
Waste	01454 868000
Welfare Advice Partnership	
Welfare Advice Service	01454 865245
Bristol Debt Advice Centre	0117 9543990
Citizens Advice Bureau	08444 111444

X/Y/Z

Youth centres	01454 868008
---------------	--------------